

Resources for Workers Impacted by the COVID-19 Pandemic

June 2020

#SupportSeattleSmallBiz
#WeGotThisSeattle



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Mayor Jenny Durkan and the City of Seattle are working to help working people weather the COVID-19 pandemic. We prepared this guide to help you learn about and navigate local and state resources. For more information, please visit: <http://www.seattle.gov/mayor/covid-19>. If you have any medical or health care questions about the COVID-19 pandemic, please visit: [Public Health - Seattle & King County](#).

City of Seattle Resources

City of Seattle Community Resource Page: To help communities significantly impacted by COVID-19 in Seattle, the City of Seattle created a centralized website where residents can find information about relief programs offered by the City, the County and the State. This site pulls together resources for workers, artists, small businesses, nonprofits, parents, homeowners, and community members to make it easier for City of Seattle residents to find assistance during this unprecedented public health crises. [Click here to view the Mayor's COVID-19 resource website.](#)

Seattle Protects: The City of Seattle created the Seattle Protects marketplace to connect local companies, organizations, and community members interested in producing, requesting, and donating cloth face coverings for Seattleites. Seattle Protects is an economic development initiative that supports public health guidance, supports local manufacturers and small businesses; provides access to cloth face coverings to vulnerable populations; and reduces competition with the health care sector for medical-grade masks. [Go to the Seattle Protects portal here.](#)

Moratorium on Residential Evictions: Mayor Durkan extended the emergency order to implement a temporary moratorium on residential evictions until August 1, which will keep Seattle families from losing their homes due to the pandemic. Tenants who receive any eviction notice during the moratorium should contact the Renting in Seattle hotline at 206-684-5700 or submit an [online](#) complaint. [Click here to learn more.](#)

Utility Payment Relief: Seattle Public Utilities (SPU) and Seattle City Light (SCL) will keep utility services on during the COVID-19 Civil Emergency. This will provide immediate utility relief for customers, both residential and commercial, financially impacted by the COVID-19 outbreak. Effective immediately, all SPU and SCL customers can set up deferred payment plans if their financial stability has been jeopardized by COVID-19. Utility service will stay on as their deferred payment plans are developed and implemented. Customers financially impacted by COVID 19 are urged to set up payment plans with either Seattle City Light or Seattle Public Utilities by calling 206-684-3000 or sending an email 24/7 [here.](#)

Paid Sick & Safe Time Ordinance: Seattle's Paid Sick and Safe Time (PSST) Ordinance provides all employees who work in Seattle with paid sick and safe time. This includes full-time, part-time, temporary, exempt, and non-exempt employees. Employees can use accrued paid sick leave if family member's school or place of care is closed. Please call the Seattle Office of Labor Standards at (206) 256-5297 or visit the [Office of Labor Standards PSST website here.](#)

#SupportPugetSoundSmallBiz: The #SupportPugetSoundSmallBiz map connects consumers to restaurants, cafes, and breweries that are offering takeout and delivery. [Click here to view the map.](#)

Seattle Public Library: The Library offers many resources including helping workers apply for unemployment benefits, gaining new job skills, and free job search resources. [Click here to learn more.](#)

State of Washington Resources

The Washington State Employment Security Department has adopted a series of emergency rules to relieve the burden of temporary layoffs, isolation and quarantine for businesses; you can learn more about them [here](#). [Click here](#) to view a side-by-side comparison of possible COVID-19 scenarios and State of Washington benefits available for workers.

Paid Sick Leave: Employers in Washington State are required to provide paid sick leave to their hourly non-exempt employees. An employee can use accrued paid sick leave if their place of business is shut down by a public official due to a health-related reason. Employees can use accrued paid sick leave if their child's school or place of care is closed for a health-related reason. To learn more, [click here](#) or view the [COVID-19 Q&A here](#).

Paid Family & Medical Leave: The State of Washington's Paid Family and Medical Leave program can provide paid leave benefits for Washington workers who need to take time off from work due to a serious health condition or to care for a family member with a serious health condition. Certification by a health care provider is required for applications for Paid Family and Medical Leave due to a serious health condition. Visit: <https://paidleave.wa.gov>.

State Unemployment Benefits: If you are laid off work temporarily, if your hours are reduced due to a business slowdown or a lack of demand due to COVID-19, or if you are not receiving payment from your employer such as paid sick leave or paid time off, you may be eligible for unemployment benefits and may qualify for standby during this time. Eligibility decisions are made on a case-by-case basis. Basic eligibility requirements for a claim can be found [here](#). Visit: Washington's Employment Security Department (ESD)'s [COVID-19 page](#); ESD's COVID-19 [Eligibility Checker](#); ESD's [COVID-19 Scenarios & Benefits Available](#); ESD's [Common Questions](#); ESD's [Technical Support page](#); and ESD's [Webinar on Unemployment Insurance](#).

Unemployment Fraud Alert: On May 14, Washington State Employment Security Department released a statement regarding the rise in unemployment imposter fraud attempts and announced they will hold payments for one to two days. [Click here to read more.](#)

Rapid Response Layoff Resources: If COVID-19 disrupts a Washington business and causes a mass layoff or closure, ESD and its local workforce development board partners can respond with Rapid Response services and funding to help impacted workers get connected to unemployment benefits and re-employment services, including re-training, worker support services, and referrals to other social services. Visit <https://www.esd.wa.gov/newsroom/layoffassistance>.

Workers' Compensation Coverage: The Washington State Department of Labor & Industries (L&I) announced that the state is taking steps to ensure workers' compensation protections for health care workers and first responders who are on the front lines of the COVID-19 outbreak. L&I is immediately changing its policy around workers' compensation coverage for health care workers and first responders who are quarantined by a physician or public health officer. Under the clarified policy, L&I will provide benefits to these workers during the time they're quarantined after being exposed to COVID-19 on the job. [Click here to learn more.](#)

Washington Connection: Washington Connection offers a fast and easy way for families and individuals to apply for a variety of services such as food, cash, childcare, long-term care, and Medicare Savings Programs. Visit <https://www.washingtonconnection.org/home/> for more information.

Insurance Resources: The Washington State Office of the Insurance Commissioner has resources and information available for consumers who have insurance-related questions. Learn more at <https://www.insurance.wa.gov/coronavirus>.

Financial Resources: The Washington State Department of Financial Institutions has developed a list of financial resources for Washington consumers impacted by COVID-19. View it here <https://dfi.wa.gov/coronavirus-financial-resources>.

Health Insurance Coverage: Washington Healthplanfinder ensures that individuals who have recently lost their job or their employer coverage, have experienced a change in income or experienced another [qualifying event](#) may be able to continue health insurance coverage. [Apple Health enrollment](#) is year-round. [Click here to read more](#).

Alien Emergency Medical (AEM): Washington State Health Care Authority (HCA) is now [allowing undocumented adults to apply for Alien Emergency Medical \(AEM\)](#) if they need COVID-19 testing. HCA will release more details and information in the near future, however, individuals can now apply online at www.washingtonconenction.org or by completing the Application for Long-Term Care/Aged, Blind, Disabled Coverage (HCA 18-005). This application can be downloaded from the [Health Care Authority website](#).

Assistance in Applying for State Unemployment Benefits

Unemployment Law Project: This organization provides low-cost representation and free advice and counsel to people in Washington State who have been denied unemployment benefits or whose award of benefits is being challenged. Unemployment Law Project is also hosting and producing [webinars](#) for workers who may need additional support. They also have in-language support in Spanish, Chinese, Russian, Somali, Tagalog, Hindi, Korean, Arabic, Amharic, Laotian, and Vietnamese. For more information, [click here](#).

WorkSource Seattle-King County: Compiled list of WorkSource locations and community based organizations who are assisting workers with filing for unemployment, see their [website](#).

Neighborhood House: Neighborhood House is continuing to provide critical services and conducting appointments by phone and online to assist individuals navigating resources and support. [See their website here](#).

Federal Resources

The Coronavirus Aid, Relief, and Economic Security (or "CARES") Act was passed by Congress and signed by the President on Friday, March 27. This legislation provides businesses and individuals with new forms of relief during this period of economic hardship. Highlights and key provisions of the new law's benefits for workers include:

- Cash payments to individuals. For more information, visit this [IRS page](#).
- Expanded unemployment benefits. For more information see this [Washington ESD site](#).
- 2019 tax filing deadline extension. You can find more information [here](#).

Visit our [website](#) and Bottomline Blog for ongoing updates.

Community-Based Funds

Alliance for Education – Right Now Needs Fund: The Right Now Needs Fund provides immediate support to address the unmet basic needs of any Seattle Public Schools (SPS) student and their family. The fund can be used to address basic needs including food, shelter, clothing, and medical care. All 102 SPS schools have a Right Now Needs Fund, and this fund is absolutely still available during this pandemic. For more information on the fund, visit: alliance4ed.org/connect-with-us/right-now-needs-fund. **Applications are open.**

Duwamish River Cleanup Coalition Assistance to Community: The South Park-based organization Duwamish River Cleanup Coalition (DRCC) is offering assistance to local households. [Go here to learn more about the fund](#). To apply, please visit: duwamishcleanup.org/ineedhelp. **Applications are open.**

Homer Harris Hub COVID-19 Support (recovers.org): The recovers.org platform is a free website communities can use to organize disaster relief. These Central District community advocates have launched this Homer Harris Hub recovers.org site to connect individual volunteers and community organizations with local needs. [Go here to learn more about support](#). To apply, please visit: homerharrishub.recovers.org/needs/new. **Applications are open.**

West Seattle Support (recovers.org): The recovers.org platform is a free website communities can use to organize disaster relief. These West Seattle community advocates have launched this West Seattle recovers.org site to connect individual volunteers and community organizations with local needs. [Go here to learn more about support](#). To apply, please visit: westseattlecovid.recovers.org/needs/new. **Applications are open.**

Philanthropic and Private Resources

Food Lifeline: Food Lifeline will distribute emergency food boxes to anyone needing help keeping food on the table during the crisis. For the weekly updated list of distribution sites, [click here](#).

One Fair Wage Emergency Fund: The national One Fair Wage campaign has launched this emergency fund for service workers experiencing hardship during this COVID-19 pandemic. To donate to the fund or to apply for aid, please visit ofwemergencyfund.org/help. **Applications are open.**

The Seattle Sounders FC Relief Fund ("Fund"): This fund was established by RAVE Foundation to support individuals, small businesses, and nonprofits located in CenturyLink Field and in the neighborhoods surrounding CenturyLink Field that have been adversely impacted by the postponement of the 2020 MLS season due to COVID-19. To find out more and apply for benefits, see their [website](#). **Applications are open.**

United Way of King County Resources for Unemployed Workers: The United Way of King County has put together a list of resources for workers who have been laid off due to the COVID-19 outbreak. This list includes links to unemployed benefits, health insurance, and other free and reduced programs in and around King County. Go to [United Way of King County](#)'s page for more information.

Internet & Technology Access

InterConnection: The nonprofit technology access organization InterConnection is offering refurbished laptops starting at \$109 for low-income residents. You can register and purchase at connectall.org.

Internet Essentials: Effective Monday, March 16, Comcast is offering two months of free to new Internet Essentials customers in response to recent and anticipated emergency measures associated with the COVID-19 outbreak. Visit www.internetessentials.com for more information. Also, \$150 refurbished laptops are available to Internet Essentials customers. [You must complete an application here by June 30, 2020.](#)

Washington State Department of Commerce Drive-In WiFi Hotspots Location Finder: In response to the impacts of COVID-19, the Washington State Department of Commerce is providing free temporary, emergency internet access for Washington residents who do not have broadband service in their homes. The free community Wi-Fi is accessible at hotspot sites across the state. You can find the nearest hotspot site near you at the [Washington State Drive-In WiFi Hotspots Location Finder](#).

Xfinity WiFi Free for Everyone: Xfinity WiFi hotspots located in businesses and outdoor locations across the country is available to anyone who needs them for free - including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit xfinity.com/wifi. Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots and then launch a browser.

Free COVID-19 Testing Sites

City of Seattle COVID-19 Testing: The City of Seattle, King County, and UW Medicine are now offering free COVID-19 testing for people who live, work, or regularly visit Seattle. Drive-through testing is available. You must first register online or over the phone. While testing is free, if you have medical insurance, please bring your insurance card or proof of insurance. To learn more about these sites, please visit the [City of Seattle COVID-19 Free Testing page](#).

Public Health and Community Health Center COVID-19 Testing: Public Health - Seattle & King County is regularly updating their list of free testing sites located all over King County, which also includes community health centers and UW Mobile Clinics. Language and mobility access varies by location. Learn more at [Public Health - Seattle King County's website](#).

Drive-up and Walk-up Testing in Rainier Beach: Free COVID-19 testing is available at the [Rainier Beach High School parking lot off of S Henderson St](#) every Wednesday and Saturday from 10 a.m. to 3 p.m. No appointments are necessary, and registration will be on-site. The site has the capacity to test 100 people per day. You will not be asked for your citizenship or immigration status. NOTE: The location has changed from the original location, which was at the nearby Atlantic City Boat Ramp.

Drive-up Testing at T-Mobile Park (SoDo): QFC and Fred Meyer in partnership with the Seattle Mariners and City of Seattle is offering free drive-up testing [at T-Mobile Park in the SoDo neighborhood](#). People must first register online at the [Kroger website](#) or by calling (888) 852-2567 (select option 1, then option 3). Applicants who qualify will receive an appointment time. Walk-up testing is not permitted. [Go here to learn more and to schedule an appointment](#).

Neighborcare Health COVID-19 Testing at Four Clinic Locations: Community health provider Neighborcare Health is offering COVID-19 testing at outdoor tents at their [Meridian](#), [Rainier Beach](#), [High Point](#), and [Vashon clinics](#), for anyone with symptoms. Please call a [medical clinic](#) to make a phone appointment with a medical provider first.

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